

Mayab Holistic Center and Educational Retreat Policies for Retreats and Room Rental 2009-2010

Terms and Conditions

Please read the following booking conditions carefully as the person making the booking is deemed to have read, understood and accepted these conditions on behalf of all the people in the booking. In making your deposit you are agreeing that you have read and agree to abide by all of the following Mayab Center Policies.

50% payment due at time of reservation.
Remainder of payment due 7 days before travel.

Make a reservation

On the reservations page on our website, please fill in the details on the payment form and click submit to send to Mayab's Reservation Office. You will be contacted shortly. A deposit of 50% is required at time of booking to hold your reservation. Balance is due one week before travel.

Accommodations

All our retreat rates are per person for double occupancy. For single occupancy, an additional 50% of the accommodation rates apply. Each guest room opens out onto a balcony with views of the surrounding jungle and ocean. There is no smoking allowed in any of the rooms or on the property.

Meals

Meals are included in retreat reservations and are served family style in the open-air dining room surrounded by views of the ocean. Coffee, tea, juice and water are all included. Additional alcoholic and non-alcoholic beverages may be purchased. Please inform us of any special dietary needs prior to arrival.

Internet Access and Use of Cell Phones

In keeping with the intent of our retreat center, we ask that you try to limit the need for constant connection with the outside world during your time here. Internet and phone access will be provided for emergencies only. Your personal cell phone may work on our beach, but we ask that you do not use it in shared areas of the property, for texting or talking. If you need to use the internet or make phone calls, we ask that you go to town where there is plenty of access.

Arrival/Departure Information

Check-in is at 2:00 p.m. Check-out is at noon. For early morning departures, please check out the previous night. If you need assistance arranging a taxi or shuttle, please let us know.

Cancellation & Refund Policy

A 50% refund will be offered for cancellations made 45 days before scheduled reservation. No refund will be offered for cancellations made with less than 45 days notice, if you do not show up, or if you leave a program early.

Responsibility

Mayab Center reserves the right to cancel any program at any time; if Mayab cancels a program, you will receive a full refund for tuition and accommodations. Please note that Mayab reserves the right to cancel or withdraw any booking made for a customer. Mayab also has the right to decline acceptance or to retain any customer if it appears that such person(s) is likely to endanger the health or safety, or impair the comfort and enjoyment of others. We do NOT accept responsibility whatsoever for the actions of third party suppliers of services. Any hotel, transportation and/or service arrangements made directly

by the traveler are done so at their own risk. The customer accepts full responsibility for losses and expenses due to delay, sickness, weather, strikes, war, quarantine or acts of God, which are not preventable by reasonable diligence. There are no refunds due to bad weather or hurricanes; including any inconvenience or complication caused by a hurricane's direct hit, near miss, or significant threat of a hurricane strike. Hurricanes are by nature unpredictable and an act of God.

Credit

In case of cancellation due to a natural disaster, such as a hurricane, all payments will be applied to a future retreat/stay at Mayab Center, to be scheduled within one year of cancelled retreat/stay. There are no refunds for natural disasters. Credit only.

Travel Insurance:

We recommend you contact your travel agent to purchase travel insurance in the event that you need to cancel or change your travel plans. This insurance will give you peace of mind and protect your investment against unforeseen professional and private circumstances that might arise.

I hereby agree to be responsible for my own welfare and accept any and all risks of delay, unanticipated events, inconvenience, illness, injury, emotional trauma or death. I accept that Mayab Center and its employees are not responsible for, nor will I attempt to hold Mayab Center liable for any claims, losses, damages, costs, expenses, delays or loss of enjoyment, of any nature or kind whatsoever resulting from events beyond Mayab Center's reasonable control, including but not limited to acts of God, flight cancellations or changes, strikes, labor disputes, lockouts, threats or acts of terrorism, hurricanes or other weather conditions. I, the guest of said dwelling offered for rent by Mayab Center, understand and agree to abide by ALL the terms and regulations set forth in this document, and as the guest, I agree to be held financially responsible. I hereby release and discharge Mayab Center from and against any and all liability from my participation in the trip. I agree that this release shall be legally binding upon me personally and all members of my family.

I understand that I am urged to take out adequate insurance coverage to protect my vacation investment against cancellation due to illness, flight cancellations, etc. I understand that in the event of becoming ill during our vacation, or having to cut our vacation short, all hospital and medical expenses are my responsibility and I shall not be entitled to any refund either total or partial.